

Damage report No.:
(to be filled in by the seller)

DAMAGE REPORT

(to be filled in by the seller)

Buyer:

Name and surname:

Street and its number:

Town:

Postcode:

Telephone:

E-mail:

I hereby complain to you for the goods listed below with a description of the defects. In accordance with the law, I ask you to notify me of the result of the complaint within the statutory period of 30 days. Otherwise, I will consider the complaint to be justified.

Complained goods:

The product was purchased through the shop:

E-shop:

Product purchased on:

Product delivery on:

Tax receipt number:

Subject of the complaint:

I request that my complaint be handled as follows:

- money refund
- product exchange
- product repair
- discount on the purchase price

Buyer's bank account number / IBAN:

In

date:

Signature

STATEMENT OF THE SELLER

(to be filled in by the seller)

Based on the above information, we have accepted your claim for the product. The complaint you filed was handled as follows:

- money refund
- product exchange
- product repair
- discount from the purchase price
- complaint unresolved

The complaint was delivered on:

The complaint was settled / rejected on:

Notes:

Complaint was handled by:

Name and surname:

Telephone:

E-mail:

In

date:

B.A.S. Slovakia s.r.o.

Kolmá 4, 851 01 Bratislava

IČO: 53 057 180, IČ DPH: SK21 21 256 698

signature